



MiLearning Refresher Broker Course Guide

## Welcome to the MiWheels refresher course guide

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### MiLearning Refresher Broker Course Guide

The object bordered in green below is the MiWheels refresher training.

Please click select/click the Icon or the “MiWheels Product Refresher” text to enter the course



Home Dashboard Events My Courses SYSTEM SUPPORT

ANNOUNCEMENTS Welcome to the MILEARNING portal - you can contact 0860662255 for support

#### Course overview

▼ All (except removed from view) ▼

Refresher Training  
MiWheels Product Refresher

0% complete

Course name Card



### MiLearning Refresher Broker Course Guide

This is the MiWheels Product refresher page below

The refresher is comprised of two main compulsory activities underlined below in red and green, namely:

1. MiWheels Refresher – A short lesson of slides and material to prepare for the Quiz
2. MiWheels Refresher Quiz – A short quiz required for compliance and grading

Your progress through each activity will be tracked and the checkbox to the right of the page will automatically be filled once you have completed the relevant activity.

If there are any general announcements pertinent to the course, you will find them by select/click the General tab at the top of the page

The screenshot shows the top navigation bar with links for Home, Dashboard, Events, My Courses, This course, and SYSTEM SUPPORT. On the right, there are options for 'Hide blocks' and 'Standard view'. Below the navigation is a breadcrumb trail: My courses > Miscellaneous > Refresher Training > MiWheels - Refresher.

The main content area is divided into two sections:

- Announcements:** A section with a purple header and the text 'General news and announcements'.
- My Wheels Refresher:** A section with a red header containing a table of activities. Each activity has a progress bar, a status indicator, and a checkbox.

Activity	Progress	Status	Completion
MiWheels Refresher	0%	Not attempted	<input type="checkbox"/>
MiWheels Refresher Quiz/Exam	0%	Not attempted	<input type="checkbox"/>



## MiLearning Refresher Broker Course Guide

This is a MiWheels refresher content page. This is a page that will have critical material required

My courses > Miscellaneous > Refresher Training > MiWheels - Refresher > My Wheels Refresher > MiWheels Refresher

### MiWheels Refresher

MiWheels complete refresher

#### General: MiWheels

##### Vehicle Use

- Private and social including trips to and from work
- Business use
- Where the client uses the vehicle for business trips
- Where the vehicle forms part of a job function
- Full business use can be offered to clients under the age of 25
- Client will be asked how many days between Monday and Friday they work from home. Where the client works from home for 1 or more days in a week, a discount will be allocated to the client's premium by the rating engine.

##### Regular Driver

- MiWay notes a single regular driver, noting the person that drives the vehicle most often in any given monthly period
- Open driver's policy rules:
- Anyone may drive the insured vehicle as long as they are in possession of a valid drivers' licence and they do not drive it more often than the person noted as the regular driver; and

Scroll down till the bottom of the page to be able to proceed to the next page (underlined button in green below) as well as having a view on lesson completion. As you progress in the lesson the bar will fill

Aitech Netstar	<ul style="list-style-type: none"><li>• Cyber-Sleuth Supreme</li><li>• Netstar PLUS</li><li>• Netstar Early Warning</li></ul>
Tracker	<ul style="list-style-type: none"><li>• Skytrax</li><li>• Tracker Care</li><li>• Tracker Protect</li></ul>



MiWay is a licensed insurer & FSP 33970. Ts & Cs apply.

[Next Page](#)

You have completed 0% of the lesson



### MiLearning Refresher Broker Course Guide

To complete the MiWheels refresher lesson activity select/click the Complete MiWheels refresher button underlined in green below.

Single Vehicle accident (including driving into an unoccupied vehicle)	R3000	Not the regular driver	R5 000
		Liability excess where at fault	R5 000
R5 000 000 liability to other parties	R2 500 000 liability to other parties		R250 000 liability to other parties



MiWay is a licensed insurer & FSP 33970. Ts & Cs apply.

[Complete MiWheels refresher](#)

You have completed 80% of the lesson

80%

PREVIOUS ACTIVITY  
Announcements

NEXT ACTIVITY  
MiWheels Refresher Quiz/Exam

The End of lesson page below provides various options for brokers after the lesson has been completed. Please proceed to the Quiz

MILEARNING MY COURSES

DEMO BROKER

## MiWheels Product Refresher

Dashboard / My courses / MiWay Insurance (Brokerage Training) / Refresher Training (Level 2 Brokers) / MiWheels Product Refresher / MiWheels Personal Lines Product Refresher / MiWheels Refresher

### MiWheels Refresher

MiWheels complete refresher

Congratulations - end of lesson reached

Well done!

You have completed 100% of the lesson

100%

[Review lesson](#) [Go to MiWheels Refresher Quiz/Exam](#) [Return to MiWheels Product Refresher](#) [View grades](#)

ANNOUNCEMENTS

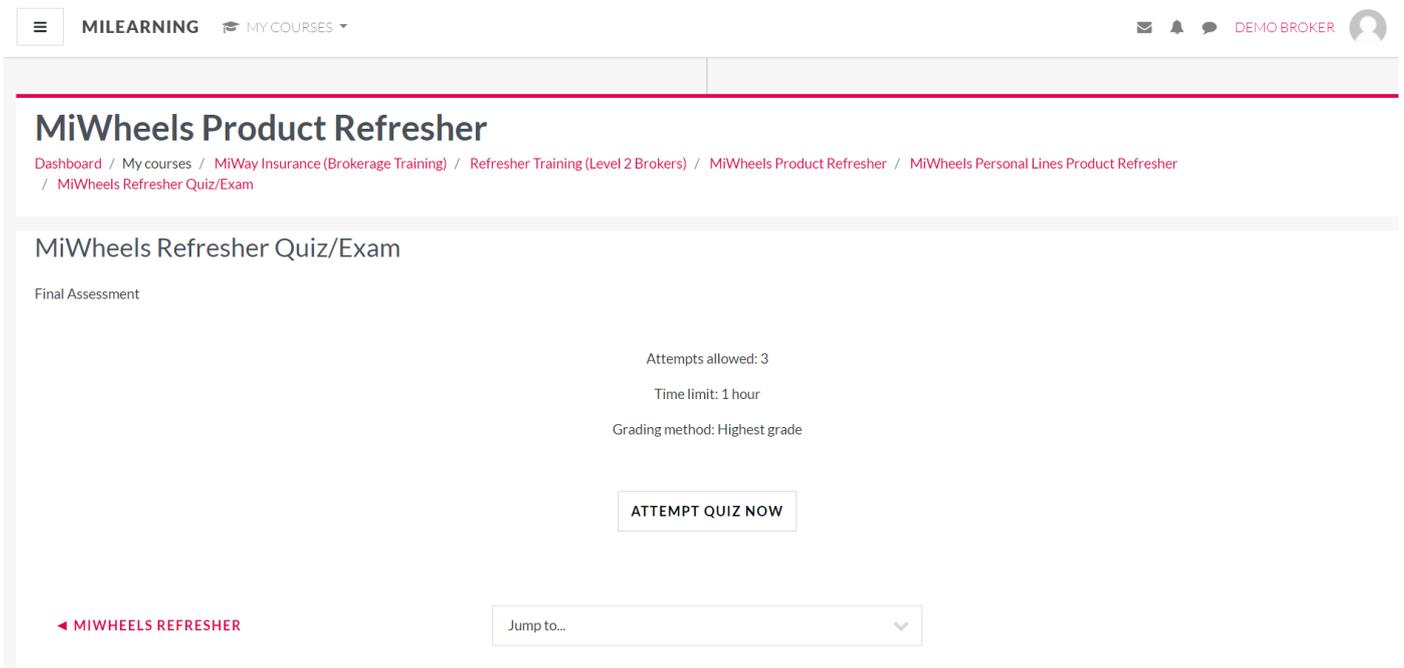
Jump to...

MIWHEELS REFRESHER QUIZ/EXAM

MiLearning Refresher Broker Course Guide  
This is the MiWheels refresher Quiz.

- To receive a grade and complete the refresher course, a grade must be achieved.
- A maximum of three attempts will be allowed within the time stamp of the course
- The highest grade will be taken into consideration.
- You have a maximum of 1 hour to complete the quiz.
- If you do not manage to complete the quiz before the expiration all saved answers will be automatically submitted. Unsaved answers WILL be LOST.
- At the end of the Quiz, you will have the option to review.

To begin an attempt select/click the “Attempt Quiz Button”

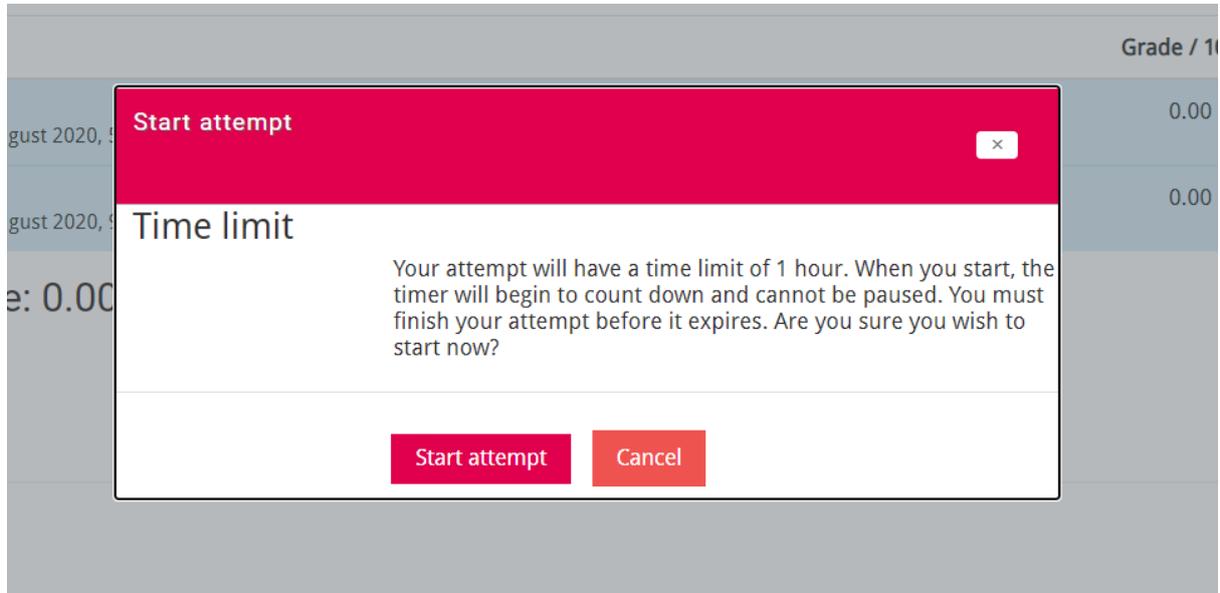


The screenshot shows the user interface for the MiWheels Product Refresher quiz. At the top, there is a navigation bar with 'MILEARNING' and 'MY COURSES' on the left, and notification icons and 'DEMO BROKER' on the right. Below the navigation bar, the main heading is 'MiWheels Product Refresher'. A breadcrumb trail reads: 'Dashboard / My courses / MiWay Insurance (Brokerage Training) / Refresher Training (Level 2 Brokers) / MiWheels Product Refresher / MiWheels Personal Lines Product Refresher / MiWheels Refresher Quiz/Exam'. The main content area is titled 'MiWheels Refresher Quiz/Exam' and includes the text 'Final Assessment'. Below this, the quiz details are listed: 'Attempts allowed: 3', 'Time limit: 1 hour', and 'Grading method: Highest grade'. A prominent button labeled 'ATTEMPT QUIZ NOW' is centered on the page. At the bottom left, there is a red arrow pointing to 'MIWHEELS REFRESHER'. At the bottom right, there is a 'Jump to...' dropdown menu.

MiLearning Refresher Broker Course Guide

A disclaimer explaining the time frame of the quiz will be pop up.

Please select/click “Start attempt to proceed with the quiz”



Below is a quiz question page made of the following components:

- The question number (underlined in dark blue/purple)
- The question or instruction (underlined in green)
- The options/answers to the question (underlined in yellow)
- The Quiz navigation and time left (underlined in pink)

The mark allocation for the question is provided under the question number as well as if the question were answered or not. You may flag a question; this allows you to mark any questions that you would like to come back to at a later stage. Once flagged, the question number in quiz navigation will be placed with a red cap.

Question 1  
Not yet answered  
Marked out of 1.00  
Flag question

The insured occasionally uses their vehicle to transport passengers and charges them a nominal fee. Normally the vehicle is used to transport their family. Will MiWay cover this vehicle under a personal lines policy?

Select one:

- a. No, MiWay does not cover vehicles used for taxi purposes.
- b. Yes, as the transportation of passengers is occasional.
- c. Yes, provided it is covered under commercial use with MiWay.
- d. Yes, provided it is covered under business use.

Next page

Quiz navigation

1 2 3 4 5 6 7 8  
9 10

Finish attempt ...

Time left 0:58:45

To proceed to the next question in the quiz, select/click the “Next Page” button or navigate as per preference via the quiz navigation.

Once you complete the quiz and select/click “Finish attempt” a quiz summary will appear as below. Here you may view which questions were answered or not as well as viewing the grey icon in quiz navigation for saved answers

My courses > Miscellaneous > Refresher Training > MiWheels - Refresher > My Wheels Refresher > MiWheels Refresher Quiz/Exam > Summary of attempt

### MiWheels Refresher Quiz/Exam

#### Summary of attempt

Question	Status
1	Answer saved
2	Not yet answered
3	Not yet answered
4	Not yet answered
5	Not yet answered
6	Not yet answered
7	Not yet answered
8	Not yet answered
9	Not yet answered
10	Not yet answered

#### Quiz navigation

1 2 3 4 5 6 7 8  
9 10

To go to back to answering the quiz questions select/click the “Return To Attempt” button.

To complete the quiz and submit all answers select/click “Submit All and Finish”

5	Not yet answered
6	Not yet answered
7	Not yet answered
8	Not yet answered
9	Not yet answered
10	Not yet answered

[Return to attempt](#)

Time left 0:51:36

This attempt must be submitted by Tuesday, 25 August 2020, 10:28 AM.

[Submit all and finish](#)

A disclaimed and a confirmation message will appear, select/click the “Submit all and finish” button

After confirming you will have the option review you attempt, with feedback provided.

Incorrect answers will be shaded in red

Correct answers will be shaded in green

## Confirmation ✕

Once you submit, you will no longer be able to change your answers for this attempt.

[Submit all and finish](#) [Cancel](#)

My courses > Miscellaneous > Refresher Training > MiWheels - Refresher > My Wheels Refresher > MiWheels Refresher Quiz/Exam

Started on	Tuesday, 25 August 2020, 9:28 AM
State	Finished
Completed on	Tuesday, 25 August 2020, 9:38 AM
Time taken	10 mins 30 secs
Grade	0.00 out of 10.00 (0%)

Question 1  
Incorrect  
Mark 0.00 out of 1.00  
Flag question

Under MiWheels Total Loss, which of the following is NOT correct?

Select one:

- a. Credit Shortfall cover can be added to cover
- b. Third Party Liability cover is limited to R250 000
- c. Acts of nature are insured
- d. Vehicle will only be covered where the damage exceeds 75% of the sum insured

### Quiz navigation



Show one page at a time  
Finish review

Click "Finish Review" and you are all done.